

making safeguarding everybody's business

Bristol Safeguarding Children Board Annual Report

2012-2013

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Our Vision: In Bristol Safeguarding children effectively is everyone's business: Understanding the needs and views of children is at the centre of all we do.



Contents

| | | Page |
|------------|---|------|
| 1. | Message From the Chair | 2 |
| 2. | Shadow Children and Young Peoples Board | 3 |
| 3. | Summary report from CYPS Service Manager | 4 |
| 4. | Board Membership & Attendance | 6 |
| 5. | Review of Business Plan 2012-13 | 11 |
| 6. | Training and Development Sub Group report | 19 |
| 7. | Quality and Standards Sub Group report | 23 |
| 8. | Performance Sub Group report | 24 |
| 9. | Serious Case Review Sub Group report | 25 |
| 10. | E-safety Sub Group report | 26 |
| 11 | Education Sub Group report | 28 |
| 12. | Female Genital Mutilation Safeguarding Group report | 29 |
| 13. | Children Missing from Home and Care Strategy Group report | 31 |
| 14. | Child Sexual Exploitation Working Group report | 32 |
| 15. | Emotional Abuse Forum report | 33 |
| 16. | Substance Misuse: Safeguarding Children Group report | 36 |
| 17. | Avonsafe – Bristol Children's Group report | 37 |
| 18 | Financial report | 38 |
| 19. | Child Protection Data report | 40 |
| 20. | Childhood Injury Data report | 43 |
| 21. | Strategic Priorities 2013-2016 | 46 |
| Appendices | Glossary of abbreviations | |





Sources of further information







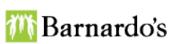














1. Message from the Chair

Professor Ray Jones, Independent Chair of Bristol Safeguarding Children Board 2010 - 2013



In April my term ended as the independent chair of Bristol's Safeguarding Children Board. I started as chair in November 2010 and over the past three and a half years I have had the privilege of meeting with many who give their professional lives – day after day and year after year – assisting families and, when necessary, protecting and caring for children. It is a task which only usually gets public attention when a terrible tragedy occurs and a child dies or is seriously injured as a consequence of abuse or neglect. We have had these awful events in Bristol, usually associated with parents and carers who have misused drugs and alcohol. One of the messages is that it is those who work within adult health, social and policing services who have as much of a role in looking out for and protecting children as those who work in children's services.

What I have found in Bristol are dedicated and determined workers who strive hard, and with considerable competence, compassion and commitment, to protect

children. They are well-supported by knowledgeable managers who have been in and around Bristol long enough to know each other and work well together. When they have come together within the Safeguarding Children Board they have demonstrated wisdom based on experience and expertise.

I have also had the privilege of meeting with young people in Bristol – including representatives of children in care and others who have been elected by young people to ensure they have a voice. They have been impressive! Thoughtful and reflective, they have given great advice based on their experiences. In particular, I have become even more aware of how much young people look out for and care for each other, including children and young people who are experiencing risk and vulnerability.

It has not, however, been an easy time to work well to protect children. Workloads have increased dramatically at a time of big cuts in public service budgets and with increasing difficulties for poor families as welfare benefits also have big cuts. This is a national decision and choice as well as a local dilemma. It is not helped by the government destroying continuity by requiring disruptive organisational changes across the public sector. Recent restructuring in the NHS comes especially to mind.

Doing child protection well is a challenge. It is demanding, distressing and indeed sometimes dangerous. But despite the cuts and churn colleagues across Bristol have stayed focussed and committed. They have my thanks and deserve much more praise and positive recognition than they sometimes receive from the press and public.

Professor Ray Jones Independent Chair

2. Shadow Children & Young Peoples Board

The Shadow Children and Young People's board have met regularly over the last year and have been active in contributing to the 2013 Annual Conference and also in the development of the Business Plan and strategic priorities for the year ahead. Membership of the Shadow Board is drawn from the Youth Select Committee elected by children and young people across Bristol and the Children in Care Council.

"We feel we have made a contribution to the work of the BSCB by highlighting issues that are real and relevant to children and young people. We have been able to raise awareness of different issues that affect young people that the BSCB might not have realised were an issue before especially mental health and self-harming.

It was good that we were involved in the BSCB annual safeguarding conference – in the planning as well as presenting on the day. We feel information is reaching the right people who are then making sure it is reaching young people directly especially with having people like Helen Holman from Orchard school involved."

Good and Bad...

The best thing about being on the board is:

- Getting our voices heard and acted on
- Working together from different groups
- Opportunity to work on issues that affect young people we represent
- Both chairs have been good Tony and Ray.
- Children in Care Council and Youth Select committee working together
- Making the DVD for the conference was fun

"The points/ issues [Mental Health and Self Harming, Bullying] that we raised are in the business plan which we think is fantastic."

> "We have enjoyed working on all topics, especially our involvement in the conference and the interview panel for the new chair."

The Worst thing:

- The meetings would be more productive and effective if we were involved in how the meetings are run.
- We feel sometimes the young people who attend are not briefed fully and do not know why they are there!
- Not enough representation from other equalities groups.

What we'd like to change ...

- There needs to be more opportunity for us to challenge the board we don't feel there has been any chance for this to happen. Everything else is balanced well in terms of time given to the right issues.
- Useful if young people were able to access safeguarding training so that they are able to 'spot the signs' amongst their peers.
- The meetings should be more interactive.
- There should be more joining up of the issues identified.
- More frequent involvement of other groups in time
- Bringing other forums to shape the work of the board
- We will chair the Shadow Board and lead the ice-breakers
- Nicer food

3. Summary Report from CYPS Service Manager Safeguarding & Quality Assurance

At the end of the year the BSCB said goodbye to Dr Ray Jones who has been the Board's independent chair for the last three years. His wealth of knowledge and experience, and his ability to constructively challenge has been of great benefit to Bristol.

A recruitment process took place to appoint a new independent chair. This included an interview panel made up of young people from the BSCB Shadow Young People's Board. The successful candidate was Tony Melville, who will be independent chair for the next three years.

There has continued to be a high demand for child protection services this year. The number of children who have been made the subject of child protection plans in Bristol continues to be high as does the number of Children in Care. This could be due to the increasing child population and the additional pressure on families as a result of economic hardship, but I believe that it is also a reflection of our ability to identify children who need protection, and to respond to their needs.

Our inter-agency focus has inevitably concentrated on working with those families where there are significant concerns, but we have been making improvements in how we deliver services to support families before things have become very worrying, through the Children First change programme.

Once again, it has been a challenge for the Board to complete its Business Plan for the year and, as the progress report indicates, there are some actions that we need to continue to work on in the year ahead.

The work of the board is wide ranging and as can be seen in the report, involves a significant number of people from across a variety of partner agencies both in the public and voluntary sector. Alongside the work of the board, the Shadow Young People's Board have made a welcome contribution to the development of the Board's new strategic priorities and business plan. They have also provided a significant contribution to the 2013 Safeguarding Children conference.

Despite the additional pressure, there have been some areas of real progress in this year:

- The BSCB Shadow Young People's Board continues to grow in confidence and contribution;
- The excellent work in Bristol to tackle the crime of Female Genital Mutilation has been recognised nationally;
- Our annual Board Conference, "How can we support children to have a safe journey through adolescence?" was very positively received by the wide range of practitioners and young people that attended;
- Our audit activity, both on a single-agency and inter-agency basis, indicates that the overall quality of child protection work in the city is good;
- A full inter-agency training programme has been delivered, and has provided a significant contribution to the financial income of the board;
- The Performance sub group has continued to adapt our performance monitoring framework;
- A Child Sexual Exploitation sub group has been established and is leading the development of a more robust and joined up response to children who are victims of, or at risk of, sexual exploitation;
- The annual safeguarding audit of Bristol schools was completed by the majority of schools, and showed a high level of commitment to keeping children safe.
- The E-safety Sub-group, in conjunction with South Gloucestershire LSCB, has established itself and its plan to support children and young people to remain safe whilst online.
- We undertook a management review using the SCIE systems methodology, strengthening our experience of this method.

Tragically, in January 2013 a young baby died in Bristol from non-accidental injuries. The Board commissioned a Serious Case Review (Child T) which will be published after the conclusion of legal processes in relation to the parents.

The board published the findings of the Serious Case Review in relation to Child K and this review highlighted a number of lessons to be learned, including in relation to Methadone substitution treatment. Changes to the way methadone is prescribed to parents of children under the age of 5 have been made, ably led by the substance misuse sub-group.

Working Together to Safeguard Children 2013 has now been published. It is a significantly reduced guidance and the Board will be expected to lead on developing a locally agreed assessment framework, guidance on thresholds, and develop how we undertake Serious Case Reviews in the future.

There have been significant changes to the Ofsted inspection framework for child protection services, and future unannounced inspections of child protection services will place greater emphasis on the impact of our services and on the experience of children and families that we work with.

A new national performance framework has been developed which has made it clear that we need to extend the range of ways that we capture qualitative information about the effectiveness of our child protection systems.

Catherine Boyce Service Manager Safeguarding & Quality Assurance, Bristol CYPS

4. Board Membership & Attendance

The full board meets 4 times a year. During 2012 – 2013 the board also met at an extraordinary meeting (9 January 2013) to receive a SCIE Pilot review report. The full Board meetings were – 18 April, 18 July, 10 Oct 2012, and 16 January 2013. Key for attendance:

attended
 apologies given
 Did not attend or send apologies
 Not a member at that time
 () Extraordinary meetings

Membership of the board is via nomination by partner agency. Membership has changed over the year and this is indicated by a '/' if they are not a member at the time a meeting was held.

| () Extraordinary | meetings | | |
|---------------------------------|--|--|----------|
| Name | Role | Agency | Attend |
| Professor Ray Jones | Independent Chair | | IIII (I) |
| Jean Pollard | Service Director Children Young People & Skills (Vice Chair) | Bristol City Council, Children and Young Peoples Services – Social Care | III- (I) |
| Annie Hudson | Strategic Director, Children Young People & Skills | Bristol City Council, Children and Young Peoples Services | II-I (I) |
| Angela Clarke | Service Manager Safeguarding and Quality Assurance | Bristol City Council, Children and Young Peoples Services – Social Care | IIII (I) |
| Sophia Ali | Lay member | | III- (I) |
| Esther Morley | Lay Member | | I-II (I) |
| Catherine Boyce/ Fiona Tudge | Safeguarding Business Unit Manager (Designated Manager CP Plans) | Bristol City Council, Children and Young Peoples Services – Social Care | IIII (I) |
| Nick Batchelar | Service manager – Learning , Achievement and Schools | Bristol City Council, Children and Young Peoples Services - Education | 1-01 (-) |
| Adrian Quinn | Service Manager - YOT | Bristol Youth Offending Team/ Safer Bristol | /111 (1) |
| Rose Richards | Service Manager, Youth Play and Outdoor Education | Bristol City Council, Children and Young Peoples Services | 0 (0) |
| Mark Dean | Assistant Director and Head of Safeguarding Deputy Caldicott Guardian | Avon & Wiltshire Mental Health Partnership NHS Trust | 1101 (0) |
| Spencer Hird | Service Manager | CAFCASS | -000 (0) |
| Christopher Cross | Executive Director | Learning Partnership West | -000 (0) |
| Carol Metters MBE | Chief Executive | Next Link Domestic Violence and Abuse Services | -II/ (0) |
| Rick Palmer | Service Manager | Safer Bristol | I-0/ (/) |
| Duncan Stanway | Assistant Director | Barnardo's | 101- (1) |
| Peter Evans | Head KnowleDGE | Special School Representative | 0000 (0) |
| Dr Helen Holman | Head Orchard School | Secondary School Representative | (0) |
| Guy Martyn | Deputy Head Bristol Grammar School | Independent Schools Representative | 1001 (0) |
| Toni Glazzard | Head Rosemary Early Years Centre | Early Years Representative | 1101 (-) |
| Nancy Rollason | Principal Solicitor (BSCB Legal Advisor) | Bristol City Council Legal Services | 1011 (0) |
| Sandra Meadows | Chief Executive | PEYTU (Voluntary Sector Representative) | 1011 (1) |
| Karen MacVean | Service Manager | Shelter Bristol | 0101 (0) |
| Louise Tranmer | | NHS Bristol (abolished April 2013) | (0) |
| Alison Moon | Chief Nurse | University Hospitals Bristol NHS Trust | I (-) |

| Name | Role | Agency | Attend |
|-----------------------------|---|--|----------|
| Ann Remmers | | North Bristol NHS Trust | III- (O) |
| Clare Campion-Smith | Councillor, Lead Member Children's Services (until November 2012) | Bristol City Council | / (0) |
| Alastair Watson | Councillor, Cabinet Member Children's Services (from November 2012) | Bristol City Council | ///- (-) |
| Katrina Murphy | Service Manager Area Services (South Knowle) | Bristol City Council, Children and Young Peoples Services – Social Care | IIII (I) |
| Carol Watson | Service Manager | Bristol City Council, Health & Social Care | -I—(0) |
| Liz Morris/ Ingrid Anson | Service Manager | NSPCC | IIII (I) |
| Richard Nochar | Service Manager | Bristol City Council, Neighbourhood & Housing | I- (I) |
| Mandy Cox/ Ian Tucker | | South West Strategic Health Authority | -I—(0) |
| Angela Burridge | Head Teacher, Brentry Primary (until July 2012) | Primary School Representative | 00// (/) |
| Geraint Clarke | Head Teacher, Brentry Primary (from September 2012) | Primary School Representative | //o- (0) |
| D.Sup. Geoff Wessell | Head of Public Protection Unit | Avon & Somerset Constabulary | 0011 (1) |
| DCI Leanne Pook | Public Protection Unit | Avon & Somerset Constabulary | 1100 (0) |
| Claudia McConnell | Service Director Strategic Commissioning | CYPS/ NHS Bristol | II-I (I) |
| Lindsey Scott | Director Quality & Governance | NHS Bristol, North Somerset and South Gloucestershire | 100- (0) |
| Steve Davies | Practice Manager, Whitchurch Health Centre | Bristol CCG | -10- (0) |
| Christina Gray | Associate Director Public Health | NHS Bristol | //II (0) |
| Jim Wemyss | Bristol Manager Operations | Avon Fire & Rescue Service | 0001 (-) |
| Attend Board as Associa | te Members/ Deputy or BSCB | | |
| Anne Fry | Named Nurse Child Protection | North Bristol NHS Trust | 0001 (0) |
| Carol Sawkins | Named Nurse Child Protection (and Deputy for Alison Moon) | University Hospitals Bristol NHS foundation Trust | IIII (I) |
| Camilla Cooper | Named Nurse Child Protection | Bristol Community Health | 00// |
| Les Compton | Team Manager – Youth Links (Deputy for Rose Richards) | BCC Youth Links | -II- (O) |
| Adam Bond | Policies and Projects Officer- Safeguarding | BSCB | IIII (I) |
| Jackie Mathers | Designated Nurse Safeguarding (and Deputising for Louise Tranmer) | NHS Bristol | I-O- (I) |
| Dr Jane Schulte | Designated Doctor Safeguarding | NHS Bristol | II-I (I) |
| Annie Medhurst | Board Administrator | BSCB | IIII (I) |
| Fiona Birch | Senior Probation Officer | Avon and Somerset Probation Trust | II-I (-) |
| Gary Stephens | Detective Inspector Public Protection Unit (Bristol) | Avon & Somerset Constabulary | 11 (1) |
| David Soodeen | GP (Deputy Representative to Steve Davies) | Bristol CCG | I (0) |
| Kate Spreadbury | Service Manager Hospitals and Safeguarding Adults (deputy for Carol Watson) | Health and Social Care | ///I (0) |
| Lyn Chamberlain | Service Manager - Inclusion in Learning | CYPS | (I) |

Sub-Groups and Working Groups.

During 2012 -2013 BSCB established 2 further Sub/Working Groups, an E-safety Sub-group and the Child Sexual Exploitation Working Group has been reestablished. Membership of sub-groups is comprised of Board members and practitioners from across the partnership.

Executive Sub-Group

Jean Pollard [Chair] (Service Director, CYPS); Ingrid Anson (Service manager, NSPCC); Adam Bond (Policy Officer – Safeguarding, BSCB); Angela Clarke (Service Manger Safeguarding and Quality Assurance, CYPS [until Nov. 2012]); Lyn Chamberlain (Service Manger Education, CYPS); Catherine Boyce (Safeguarding Business Unit Manager, CYPS [until Nov. 2012]); Mark Dean (Assistant Director, AWP); Sandra Meadows (Chief Executive, PEYTU); Dr Jane Schulte (Designated Doctor Child Protection, NHS Bristol); DI Gary Stephens (PPU Bristol, Police); Fiona Tudge (Safeguarding Business Unit Manager, CYPS); Carol Watson (Service manager, Health & Social Care); Jim Wemyss (Avon Fire & Rescue Service); Jackie Mathers (Designated Nurse Child Protection, NHS

Nancy Rollason (Principal Solicitor, Legal Services).

Performance Sub-Group

Bristol);

Claudia McConnell [Chair] (Service Director – CYPS/NHS), Angela Clarke (Service Manager – Safeguarding and Quality Assurance, CYPS [until Nov. 2012]), Mark Dean, (Assistant Director – AWP), Gary Stephens (PPU Bristol, Police), Camilla Cooper (Named Nurse Child Protection, BCH), Andrew Turvey (Information & Analysis Manager, CYPS), Pommy Harmar (Senior Manager, Next Link), Lauren Owen (Performance and Project Support Officer, CYPS).

Education Sub-Group

Lyn Chamberlain [Chair] (CYPS); Sophia Ali (Lay Advisor); Toni Glazzard (Headteacher, Rosemary Early Yrs); Helen Holman (Headteacher, Orchard School); Guy Martyn (Deputy Head, Bristol Grammar School); Fiona Tudge (Safeguarding Business Unit Manager); Jackie Patterson (Governor, Kingsweston School); Jane Phillips, (CYPS, School Safeguarding Advisor); Angela Burridge /Geraint Clarke (Headteacher Brentry

Primary school); Michael Jaffrain (Headteacher, St Brendan's 6th Form

Michael Jaffrain (Headteacher, St Brendan's 6th Form College);

Jim Bowyer (Headteacher, Hospital Education Service); Mike Wheeler (Team Manager School Admissions); Peter Evans (Headteacher, Knowle DGE).

Serious Case Review Sub-Group

Angela Clarke (Service Manager Safeguarding and Quality Assurance, CYPS) [Chair until Nov. 2012]; Catherine Boyce (Service Manager Safeguarding and Quality

Assurance, CYPS) [Chair from Nov. 2012]; DI Gary Stephens, (PPU Bristol, Police);

Dr Jane Schulte (Designated Doctor Child Protection, NHS Bristol);

Jackie Mathers (Designated Nurse Child Protection, NHS Bristol);

Sue Bandcroft (Service Manager, Safer Bristol); Carol Sawkins (Named Nurse Child Protection, UHB); Lyn Chamberlain (Service Manager, Inclusion in learning, CYPS);

Nancy Rollason (Principal Solicitor, Legal Services); Adam Bond (Policy Officer – Safeguarding, BSCB).

Training and Development Sub-Group

Sandra Meadows [Chair] (PEYTU);

Anne Fry (named Nurse Child Protection, NBT); Fiona Tudge (Safeguarding Business Unit Manager, CYPS); Jeanette Plumb (Senior Training and Development Officer, BSCB);

Sybil Watson (Practice Development Manager, ASPT); Nick Hooper (Learning & Development, Police); Des Mills (Senior Training & Curriculum Worker, CYPS); Justine Leyland (Training Manager, YOT); Dr Emma Bradley (Community Paediatrician, NBT); Kathy Laurie (Leaning Development Partner, CYPS).

Quality & Standards Sub-Group

DI Gary Stephens (Police) [Chair]; Zoe Blackburn (Barnardo's - BASE); James McFeat (NSPCC); Trevor Barnes (Team Manager, CYPS – Children's Social Care); Jan Budden (Independent Review Officer); Anne Fry (Named Nurse Child Protection – NBT); Esther Morley (BSCB Lay Advisor); Patrick Moreno (Emergency Duty Team); Adam Bond (BSCB, Policy & Projects Officer – Safeguarding); Dr Wanda Owen (Named Dr [GP] Child Protection).

E-safety Sub-Group

DI Matt Iddon (Avon and Somerset Police) [Chair]; Fiona Tudge (Safeguarding Business Unit Manager); Jane Phillips (CYPS, School Safeguarding Advisor); Richard Dixon (CYPS, Foster Carer advisor); Martin James (CYPS Bristol Youth Links); Alan Earl/Ron Richards (South West Grid for Learning); Guy Martin (Independent Schools); David Morley (HE Colleges); Steve Spurrel (VIth Form); Val Rowles, Secondary Schools Pippa John (CiC Schooling -The Hope Virtual School); Dr Richard Williams (Health Services); Esther Morley (BSCB Lay Advisor); Karen Macdonald (Bristol Police); Simon Eames (Bristol PPU); Adrian Quinn (Yot); Sandra Meadows (PEYTU – Vol. Sector).

Working Groups

Children Missing from Home and Care Strategy group Catherine Boyce (Service Manger Safeguarding and Quality Assurance, CYPS) [Chair from Nov. 2012]; Ella Remes (Manager Barnardo's Safe Choices); Jo Saladino (Missing Persons Coordinator, Police); DI Gary Stephens (Head PPU Bristol, Police); Patsy Burrows (Service Manager, Commissioning); Steve Rundle (Family Placement, Team Manager, CYPS); Alison Findlay (Early Help Services – South, Team Manager, CYPS); Adam Bond (Policy Officer -Safeguarding, BSCB); Kerren Davey (Information & Analysis, CYPS).

Safeguarding Children: Substance Misuse Group

Sue Bandcroft [Chair] (Service Manager, Safer Bristol); Louisa Chowen (Addiction Recovery Agency) [from January 2013]; Dean Gustar (Addiction Recovery Agency) [left January 2013]; Angela Clarke (Service Manger Safeguarding and Quality Assurance, CYPS) [until Nov. 2012]; Catherine Boyce (Service Manger Safeguarding and Quality Assurance, CYPS) [from Nov. 2012]; Barbara Coleman (Assistant Director Public Health NHS Bristol); Maggie Telfer (Chief Executive Officer, Bristol Drugs Project); Geraldine Smyth (Senior Health Promotion Specialist, NHS Bristol); Robin Scott (IMPACT, Avon and Somerset Probation Trust); Sian Davies (Advanced Drug and Alcohol Practitioner Bristol Specialist Drug & Alcohol Service); John McGinnity (Manager, Bristol Specialist Drug & Alcohol Service); Adam Bond (Policy Officer - Safeguarding, BSCB); Gail Joyce (Team Manager, Drugs and Young People project, CYPS); Russell Thomas (Diversity and Workforce Officer, Safer Bristol) [Safer Bristol Safeguarding Lead from February 2013]; Max Harris (Substance Misuse Project Officer, Safer Bristol) [Left February 2013]; Jackie Mathers (Designated Nurse Child Protection, NHS Bristol); Various representatives from (User Feedback Organisation (UFO)); Cally Hargrave (Senior Practitioner Drugs and Young People Project).

BSCB Emotional Abuse Forum

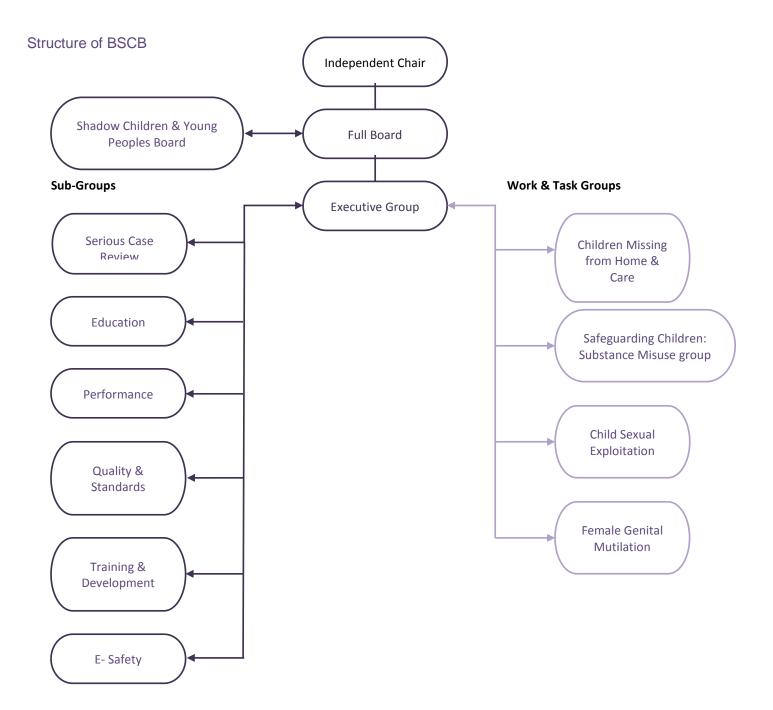
Jennie Parker (Community Child Care Team Manager South Bristol) [Co Chair]; Carol Golding (Bristol North EISW, CAF Coordinator & Panel Chair) [Co Chair]; Ingrid Van Der Laag (Consultant Child & Adolescent Psychiatrist East Central Bristol CAMHS and Health Psychiatric Lead for Child Protection); Sophie Little (Specialist CAMHS nurse and BASE practitioner); Marcia Hanid (East Central CAF Coordinator & Panel Chair); Jane Schulte (Designated Doctor for Safeguarding, NHS Bristol); Maria Finlayson (Senior Independent Reviewing Officer); DS Nigel Curnock (CAIT-Bristol, Police).

Child Sexual Exploitation Working Group

DI Gary Stephens [Chair] (Head PPU Bristol, Police); Mel Iddon (Area Director, Brook); Ella Remes (Manager, Barnardo's – BASE); Susanna Hall (Bristol Sexual Health Service, UHB); Kate Garbers (Director, Unseen); Anne Farmer (Area Service Manager, CYPS – Children's Social Care); Jane Schulte (Designated Doctor Child Protection, NHS Bristol); Adam Bond (Policy Officer- Safeguarding, BSCB); Wendy King (Residential Unit Manager, CYPS); Pat Beardsley (Service Manager, Corporate Parenting CYPS); Tricia Harding (Residential Unit Manager, CYPS); Helen Holman (Head Teacher, Orchard Secondary); Sue Birchill (Nurse Manager, Brook); Duncan Stanway (asst. Director Barnardo's – BASE); Rachel Westwick (Bristol Sexual Health Service, UHB).

Female Genital Mutilation Safeguarding Group

Kate Cooke (Public Health, NHS Bristol) [Chair]; Mohammed Elsharif (Public Health, NHS Bristol); Emma Williams (Platform 51); Christine (Somali Development Group); DC Amy Hewitt (PPU, Police); DI Katie Boxer (PPU, Police); Hilary Cooling (Clinical Lead, UHB); Fiona Tudge (Safeguarding Unit Business Manager, CYPS); Julie Coulthard (PHSE consultant, CYPS); Nikki Lawrence (Public Health nurse, NSH Bristol); Layla Ismail Community (FGM co-ordinator, Forward UK); Suzanne Green (Trustee, Integrate); Margaret Hickman (Councillor, Lawrence Hill Ward) ; Lindsay Dowdell (Area Prevention Commissioning Manager, CYPS); Claire Stern (Refugee Women of Bristol); Sagal Adam (Somali Women's Voice); Muna Abdi (Somali Women's Voice); Elaenor Briggs (Platform 51); Jackie Mathers (Designated Nurse for Safeguarding Children, NHS Bristol) [Safeguarding Section Chair]; Marian Mason-Coker (Women In Serious Endeavours [WISE]); Gillo Gbao (WISE); Rita (Forward UK); Rhiannon Griffiths (Safer Bristol, VAAWG); Alex Geen; Sara Bailey; David Harris.



5. BSCB Business Plan 2012-2013 Review

Strategic Priorities are listed with their associated actions

| 1. Respond to and impleme | ant the recom | mendations of M | upro Review | |
|---|---|--|--|--|
| | Lead | | | completie |
| Action Respond to and implement the recommendations of the Munro review | Executive | Completed by March 2012 | Progress to date (RAG Status) Awaiting publication of new Working Together. | completic Working together published march 202 and becar effective 2 April 2013 |
| 2. BSCB Membership | | | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completio |
| Develop shadow Board of Young People | Jean Pollard | Completed | 3 meetings of the Shadow Board have taken place to date facilitated by Les Compton, Youth Services | |
| Appointment of BME representative to the BSCB | Catherine Boyce | | A consultation plan has been developed to enable the independent chair to meet regularly with community groups and representatives of BME communities in Bristol. Support will need to be provided to these groups in order to ensure that this engagement is effective and informs the work of the Board. | |
| 3. Implement The BSCB co | nmunication | strategy | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completio |
| To include raising awareness of the impact of domestic abuse; | BSCB Exec | | | |
| Challenging perceptions, myths and misconceptions re: Children's Social Care thresholds; | | | Actively undertaken through training, networks and wider BSCB activity. Threshold guidance to be revised by Autumn 2013. | |
| Develop a communication and Community Engagement Sub- Group | BSCB Exec | | Has been considered at Exec meeting in November. A newsletter (bi-annual) has been developed and will be published starting in January 2013. | |
| 4. Improve the interface be | etween those | working in Adult | Services and those in Children's Service | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completio |
| Review joint working protocols alongside establishment of new Children, Adults & Families Department; • Disabled Parents Protocol • Drug and substance misusing parents • Parents with mental | Carol Watson (HSC), Sue Bandcroft (Safer Bristol) and Mark Dean (AWP) | Safeguarding Children: Substance misuse group (SB) | Protocols and guidance for working with children and families living with substance misuse has been significantly revised and updated. Copies of the guidance are to be printed and given to staff in Substance misuse agencies and children's social care. A health needs assessment has been undertaken in relation to the needs of parents with learning disabilities in Bristol. | |
| health needs Strengthen links between Adult and Children's | | | BSCB Chair attends the Adult Safeguarding Board; Adult Safeguarding Lead attends BSCB. | |

| Strategic Priority 1: Maki | ng the safeguarding of Children ar | nd Young people in Bristol | everybody's business |
|----------------------------|------------------------------------|----------------------------|----------------------|
| | | | |

| 5. Establish e-safety Sub-Group and Develop E-safety Strategy | | | | | |
|---|---|---------------|---|------------|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Establish e-safety sub-group and develop e-safety strategy | Ray Jones to contact South Gloucester shire LSCB to consider combining. | DI Matt Iddon | E-safety group have had 2 meetings chaired by DI Matt Iddon. The Group supported schools with videos used on National E-safety Day in February 2013. E-safety group Strategy is in development. | | |

6. Ensure that all Faith Groups are aware of and supported with respect to child protection issues

| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
|--|--|------------------|--|---|--|
| Ensure that all faith groups are aware of and supported with respect to child protection issues | Fiona Tudge, BSCB Faith Network | November 2011 | We have provided training to supplementary schools. Jeanette Plumb has a link with the Faith Network and advises them on CP policies and asks to see their CP policies. We have met with Janet Fraser to look at Bristol and S Glos addressing the Faith Action Plan together and I am now tasked with identifying all the independent churches in Bristol and whether they have support around safeguarding. | On-going activity with Joint action plan developed in conjunction with South Gloucesters hire LSCB | |
| Ensure that services are responsive to the needs of diverse communities. | Catrina Gray, Public Health (Diversity Work group) | | Report completed presented to board in January 2013. | | |
| 7. Support the local implementation of IRiS Team | | | | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Support the local | Fiona | | IRiS team established within Police and | | |

| IRiS team established within Police and |
|--|
| Probation service, issues to be raised via the |
| board by Fiona Birch where and when |
| necessary. |

Strategic Priority 2: Supporting and developing a competent and safe children's workforce

Birch, ASPS & Police

| 1. Support professionals to identify disguised compliance | | | | | | |
|---|--|--------------|---|---|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| Support professionals to identify disguised compliance; Support workforce to work with avoidant resistant families | Sandra Meadows /Fiona Tudge, Training Sub-Group | | We have started 1 day training courses in Disguised Compliance and have started Action Learning Sets. Both have received positive feedback to date but we are undertaking in depth audits of both courses to examine impact on practice and subsequently outcomes for children. | Follow up work to be undertaken to ensure training has been embedded into practice | | |
| 2. Ensure workforce have the knowledge and skills for good Child Protection Practice | | | | | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |

implementation of IRiS

Team

Strategic Priority 2: Supporting and developing a competent and safe children's workforce

| Ensure workforce have the knowledge and skills for good Child Protection Practice | Sandra Meadows /Fiona Tudge, Training Sub- Group/ | We are providing Initial and Advanced CP Courses on a monthly basis. We have now put in place an audit system so that we can measure change in knowledge and skills post training. Initial report in April recommended a review but for training to be recommissioned in principle. | Awaiting audit of activity. |
|---|---|---|-----------------------------------|
| | BSCB Exec | | |

3. Ensure that workforce know how to identify children at risk of sexual exploitation and trafficking, and that processes and support are responsive to their needs

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|---|--|---|--|------------|
| Ensure that workforce know how to identify children at risk of a) sexual exploitation, and b) trafficking, and that processes and support are responsive to their needs | DI Gary Stephens (ASC), Duncan Stanway (Barnardo 's) | Ongoing activity to be completed during 2013 | CSE Group has been established to address provision to support children at risk of CSE and to ensure services are provided to prevent children becoming at risk of being sexually exploited. Agency partners are involved in the ATP group which is meeting quarterly to ensure that arrangements for addressing Trafficking are co- ordinated and supported to prevent and identify those at risk of trafficking, as well as to support those who have been trafficked into the UK and internally. Barnardo's BASE and ASC are BSCB leads in respect of trafficking and are represented in the ATP. A proposal has been made to hold a conference. BSCB Inter-agency training is revising its training and the CSE training will look at Trafficked (internal) Children and Children who go missing from home and care. | |

| 4. Review managerial accountability for decision making in Child Protection work | | | | | |
|--|---|--------------|---|-----------------|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Review managerial accountability for decision making in Child Protection work | Designate d Leads, (Dr, Nurse, Principal Social Worker, Schools Lead and Police) | | The group has yet to be established awaiting appointment of Principal Social Worker. There are arrangements in place for the effective support of relevant staff in Health, Police and Social care. Further work to scope and develop the responsibility of this group is required. | Not complete | |

| 5. Explore ways of supporting reflective practice, especially in duty (frontline) environments | | | | | | |
|---|---|--------------|--|------------|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| Explore ways of supporting reflective practice, especially in duty (frontline) environments | Designated Leads, (Dr, Nurse, Principal Social Worker, Schools Lead and Police) | | The group has yet to be established awaiting appointment of Principal Social Worker. There are arrangements in place for the effective support of relevant staff in Health, Police and Social care. Further work to scope and develop the responsibility of this group is required. | | | |

Strategic Priority 2: Supporting and developing a competent and safe children's workforce

6. Assess the impact of training on improving outcomes for children

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|--|--|--------------|--|------------|
| Assess the impact of training on improving outcomes for children | Sandra Meadows /Fiona Tudge, Training Sub- Group | | We are undertaking "deep Dive" audits of FGM training and Disguised Compliance Training. We are doing follow up interviews with practitioners and their managers to examine the impact on practice and outcomes for children. | |

Strategic Priority 3: Establish shared thresholds for Child protection intervention and effective procedures to protect them

1. Review the Information Sharing Guidance, to ensure that workforce are sharing relevant information outside of CP processes

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|--|--|--------------|--|---|
| Review the Information Sharing Guidance, to ensure that workforce are sharing relevant information outside of CP processes | Children's Commiss- ioning Board AMEND | | The information Sharing Guidance will be reviewed as part of the development work within the 'First response' programme. | This has been subsumed into The Change Programme Workstream - Angela Clarke |

2. Re-launch practice guidance for working with parents/carers who misuse substances

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|---|---|--------------|--|------------|
| Re-launch practice guidance for working with parents/carers who misuse substances | Substance Misuse Working Group; (BSCB /Safer Bristol) | | Protocols and guidance for working with children and families living with substance misuse has completed. Guidance and Protocol have been published and copies distributed to staff and shared through the quarterly network meeting. | |

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|---|--|--------------|---|---|
| local inter-agency audits of cases where substance misuse is a feature; Audit inter-agency communication; Record keeping; and, Agency Contributions to Child Protection Plans | Quality Sub- Group; DI Gary Stephens | | Audits have been undertaken in relation to: Substance misusing parents; Domestic Violence. To be completed in 2013: Threshold Audit; Agency contributions to Child protection plans The sub-group is also to revise its terms of reference as they have not been reviewed since the sub-group was established. | A request for an extra- ordinary case review has been received and will be completed in 2013. |

| 4. Monitor use of Escalation procedures | | | | | | |
|--|-----------|--------------|---|------------|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| Explore Understanding and use of escalation policy | BSCB Exec | | Report provided by Jackie Mathers to the Exec. following a workshop audit of the policy. | | | |

Strategic Priority 3: Establish shared thresholds for Child protection intervention and effective procedures to protect them

| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
|--|------------------------|--------------|---|--|--|
| Review information exchange when children who have been the subject of concerns transfer schools. | Education Sub-Group | | Meeting held with legal and Data protection, policy is being written to be presented to the Education Sub. Group in May 2013. | Final policy to be submitted to the Board in 2013. | |
| 6. Review the use of strategy meetings, to include managing retraction of concerns | | | | | |

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|---|---|--------------|--|------------|
| Review the use of strategy meetings, to include managing retraction of concerns | Designated Leads, (Dr, Nurse, Principal Social Worker, Schools and Police) | | The group has yet to be established awaiting appointment of Principal Social Worker. There are arrangements in place for the effective support of relevant staff in Health, Police and Social care. Further work to scope and develop the responsibility of this group is required. | |

6. Review services for children who runaway

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|---|---|--------------|---|---|
| Review services for children who runaway | Missing from home and Care task group: | January 2013 | Pilot of Return interviews has completed and service has been re-commissioned for a further 12 months from March 2013 to continue to offer Return interviews. Service will need to be redesigned in some parts following the implementation of new single point referral process. | Service redesigned to sit alongside First response and Early help provision in 2013. |

Strategic Priority 4: Ensuring rigorous reviews of serious cases and unexpected child deaths

| 1. Implement action plans from Serious Case Reviews | | | | | |
|--|-------------------|--------------------|--|------------|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Implement action plan re: Child K SCR | SCR Sub- Group | | Updates have been received from all agencies involved and the Action Plan is now complete. Safeguarding Children Substance Misuse group has been instrumental in progressing many of the recommendation, as have the Training Sub Group. | | |
| Implement action plan re: Child M SCR | SCR Sub- Group | | Is completely implemented. Auditing of actions to be overseen by the Performance sub-group. | | |
| 2. Widen expertise on use | of systems m | odel of case revie | w | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Widen expertise on use of systems model of case review | SCR Sub- Group | | A case review has been completed regarding the death of a 14 year old and is following the Systems model. This will be completed in February 2013. Findings from the SCIE Pilot were discussed at a special meeting of the Board in January 2013. | | |

Strategic Priority 4: Ensuring rigorous reviews of serious cases and unexpected child deaths

| 3. CDOP Audit of Rapid Response arrangements | | | | | | |
|--|--------------------|--------------|------------------------------------|------------|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| CDOP Audit of Rapid Response arrangements | Dr James Fraser | | Annual Report to BSCB January 2013 | | | |

Strategic Priority 5: Raise Awareness of the impact of domestic abuse and work to reduce its incidence an protect those at risk

Children's Commissioning Board

Strategic Priority 6: Support the development of services for children and young people that ensure their safety and wellbeing

| 1. | 1. Respond to the requirements of the Revised Working Together guidance | | | | |
|---|--|-------------------------------------|---|---|---|
| Action | I | Lead | Completed by | Progress to date (RAG Status) | completion |
| - | nd to the requirements of vised Working Together ace | BSCB Exec | when revised guidance is published. | BSCB responded to the draft Working together consultation. Awaiting publication of final revision version expected in 2013. | Guidance not published until the end of the year so carried over. |
| 2. | Explore use of professio | nals only mee | tings | | |
| Action | l i i i i i i i i i i i i i i i i i i i | Lead | Completed by | Progress to date (RAG Status) | completion |
| - | e use of 'professionals neetings | BSCB Exec | | Guidance has been agreed and published. Use of guidance will be surveyed in the next 6-12 months. | Survey of guidance use to be undertaken in 2013 |
| 3. | Ensure services identify | those childrei | n who are missing | g from school and meet their needs | |
| Action | I | Lead | Completed by | Progress to date (RAG Status) | completion |
| childre | Ensure services identify those Education children who are missing from Sub-Group school and meet their need | | | Report provided to Exec recommended improved liaison with first response (Change Programme) and inclusion of Gypsy, Roma and Traveller community Officer; action plan to be completed and actions/ outcomes reported to the performance sub group. | |
| 4. | Ensure that Services are | focussed on r | neeting the need | s of the whole family | |
| Action | l i i i i i i i i i i i i i i i i i i i | Lead | Completed by | Progress to date (RAG Status) | completion |
| focuss | e that Services are ed on meeting the needs whole family | BSCB Exec | | | |
| 5. Develop ways of obtaining feedback from children and young people and their families, to inform learning drive service improvement | | | | | |
| Action | I | Lead | Completed by | Progress to date (RAG Status) | completion |
| feedba young to info | op ways of obtaining ack from children and people and their families, arm learning and drive e improvement | BSCB Exec and Shadow Board | | | |

Strategic Priority 6: Support the development of services for children and young people that ensure their safety and wellbeing

6. Explore the efficacy of services to meet the emotional needs of children in crisis

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|--|---|--------------|--|------------|
| Explore the efficacy of services to meet the emotional needs of children in crisis | Designated Leads, (Dr, Nurse, Principal Social Worker, Schools Lead and Police) | | The group has yet to be established awaiting appointment of Principal Social Worker. There are arrangements in place for the effective support of relevant staff in Health, Police and Social care. Further work to scope and develop the responsibility of this group is required. | |

7. Responding to the needs of Young people who self harm

| Action | Lead | Completed by | Progress to date (RAG Status) | completion |
|--|---|--------------|---|------------------------------------|
| Responding to the needs of Young people who self-harm | Shadow Children & Young Peoples Board | | Shadow board will assist in the planning for the Conference in July 2013; this will be one of the workshop items. | On-going work into 2013-2014 |

Strategic Priority 7: Evaluate the performance of the board and member agencies and contribute to the performance of the Children's Trust Board

| 1. Support the 'Troubled Families' initiative | | | | | | |
|---|------------|--------------|---|------------|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| Support the 'Troubled Families' initiative' | BSCB Exec. | | Presentation has been received from Gary Davies, Troubled Families Co-Ordinator. Service is established and in operation. | | | |
| 2. Ensure that Performance Framework encompasses requirements of Munro review | | | | | | |

| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
|--|--------------------------------|--------------|-------------------------------|------------|--|--|
| Ensure that Performance Framework encompasses requirements of Munro review | Perform- ance Sub- Group | | | | | |

| 3. Monitor the impact of resource decisions | | | | | | |
|---|---|--------------|-------------------------------|------------|--|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | | |
| Monitor the impact of resource decisions | BSCB Exec. and Perform- ance Sub- Group | | | | | |

| 4. Monitor agency involvement in Child Protection conferences and plans | | | | | | |
|---|----------------------|--|--|--|--|--|
| Action | Lead | Lead Completed by Progress to date (RAG Status) completion | | | | |
| Audit agency contribution to child protection plans | Quality Sub-Group | | | | | |
| Monitor agency attendance at Child Protection conferences | Quality Sub-Group | | | | | |

Clarke

accidents

Strategic Priority 7: Evaluate the performance of the board and member agencies and contribute to the performance of the Children's Trust Board

| 5. Review LSCB Governance and Charing arrangements | | | | | |
|--|-----------------------------------|--|--|------------|--|
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Review LSCB Governance and Chairing arrangements | BSCB Exec. and Jean Pollard | To be carried forward with the appointment of a new Chair in April 2013. | | | |
| 6. Use LSCB Challenge and | l improvemen | t tool | | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Use LSCB challenge and improvement tool | 5 | | | | |
| 7. Support activity to redu | ce at A&E due | to accidents | | | |
| Action | Lead | Completed by | Progress to date (RAG Status) | completion | |
| Support activity to reduce admission at A&E due to | Avonsafe: Angela | | Most recent data has indicated a significant reduction in the numbers of admissions to | | |

hospital. Campaigns for 'Hair straighteners'

received wide media attention.

6. Training & Development Sub-Group Annual Report

BSCB Training Department and Training Sub-group have continued to deliver high quality, relevant training to a wide range of agencies providing services for children within Bristol. During this year, 85 courses have been delivered to a total of 1492 participants. Feedback via evaluation has been extremely positive in keeping with previous years. Following the publication Working Together to Safeguard Children 2010 and the revised edition in 2013, there has been significant work to clarify the appropriate level of training and increase attendance for specific workforce groups.

The Training Sub Group continues to work on embedding a quality assurance process for Single Agency Training providers and to assist those commissioning or attending training outside of the BSCB programme. It is anticipated that the new system will be implemented from September 2013.

Training Team Personnel

| This year, the Training Team personnel included; | | | | |
|--|--|--|--|--|
| Fiona Tudge Business Manager & Staff Line Manager | | | | |
| Jeanette Plumb Senior Training & Development Officer | | | | |
| Donald Gloag Administrator | | | | |

Jeanette Plumb has remained in post, now as a part-time senior training and development officer, delivering training from the multi-agency programme as well as on a commissioned basis to a range of organisations and agencies. The schedule of training within the inter-agency programme and demand for bespoke delivery has remained high. Dedicated and efficient administrative support to the team and sub group continues to be provided by Donald Gloag; Fiona Tudge has continued to provide effective management of the Training Department and related budgets.

Training Sub Group - Membership & Terms of Reference

The Terms of Reference and membership of the Training Sub Group were reviewed during the year. As a result, membership has been extended to ensure representation from all key statutory and non-statutory agencies in Bristol. Membership now includes (as a minimum):

- BSCB Training Dept
- Children's Social Care
- Early Years & Childcare
- Bristol YouthLinks
- Education
- Health
- Police
- Probation Service
- Safer Bristol
- Voluntary & Community Sectors (VCS)
- Youth Offending Team

Single Agency Training: Quality Assurance from BSCB

Discussions continued regarding what was initially a verification process for Single Agency Training delivery in Bristol. As a result of these discussions and further consultation, the Training Sub Group took the decision to 'quality assure' single agency training, rather than endorse, verify or validate.

SWIAT (South West Inter Agency Trainers) has agreed there should be a consistent approach across all LSCB's within the South West and are currently drafting a paper for all LSCB's in response to Working Together 2013. The paper will include recommendations and processes for Single Agency quality assurance which the BSCB Training Sub Group will seek to adopt and apply from September 2013.

Training Programme

Following consultation, the training programme for the year 2012-13 was remodelled and delivered in two 6 month blocks. Specialist training courses have been condensed to cover 2 hours in the morning and late afternoon to facilitate attendance from a wider variety of agencies where it is recognised that a full half day or full day training is

difficult to release staff to attend. This is working well with attendance generally being maintained at anticipated levels. Following formal evaluation, this delivery model is likely to continue into 2013-14.

New topics: Reluctant Parents and Disguised Compliance -

In response to recommendations within the Child K SCR, the BSCB Training Department explored the provision of training for partner agencies when working with parents who are difficult to engage, resistant parents and issues of disguised compliance. As a result, specialist training was developed which included facilitation of an Action Learning Set over several months.

For the Learning Sets 100% of the participants said they believed they had increased their knowledge and confidence in working with parents where Disguised Compliance is an issue; managers and stated that they would use their learning in supervision with team members. Others commented on the helpfulness and power of the Learning Sets as a forum for effective learning which would be highly beneficial for the C&YP workforce generally. A full report on the delivery of this particular training will be completed later in the year.

Staff attending training

The BSCB Training Department delivered 85 inter-agency courses over the year to 1492 attendees. Notable increases in attendance can be seen within 'Others' (inc. AWP, Early Years, Other BCC, Youth & Play and AFRS) and the private, voluntary and independent sectors. Attendance overall shows a slight decrease of 3.15% compared with 2011/12. Against a backdrop of universal budget cuts, maintaining high levels of attendance and sustaining the commissioned training programme has resulted in a healthy budget outturn for 12/13.

| Agency | % 2010/2011 | % 2011/2012 | % 2012/2013 |
|---|---|--|--|
| CYPS - social care | 21.51 | 16.3 | 18.02 |
| CYPS - education | 18.94 | 23.6 | 15.75 |
| Health: PCT, (NHS) NBT, UHB, CAMHS (counted under NBT) GPs Bristol Community Health | 24.63 1.71 17.15 2.18 - 1.17 2.42 | 17.58 1.11 9.86 3.97 - 1.43 1.19 | 14.31 0.80 8.64 3.01 - 0.46 1.40 |
| Voluntary/private/Independent | 11.85 | 11.53 | 14.74 |
| Connexions (Learning Partnership West) | 1.56 | 0.95 | 0.40 |
| Police | 3.59 | 5.80 | 5.02 |
| Probation | 0.78 | 2.70 | 2.07 |
| үот | 2.81 | 2.06 | 1.60 |
| Housing | 0.62 | 0.87 | n/a |
| Others (Inc. AWP, Early Years, Other BCC, Youth & Play and AFRS) | 10.21 | 17.02 | 26.89 |
| Other local authorities | 0.16 | 1.52 | 1.20 |

There appears to have been an increase in attendance from CYPS Education, Probation and Police and a reduction in attendance in other area's notably CYPS Social Care, Health, YOT and others.

| Commissioned courses 2011/12 | Projected Income for Board |
|------------------------------------|----------------------------|
| Addiction Recovery Agency | £350 |
| BAND (2 Courses) | £1,050 |
| Customer Service Point (3 courses) | £1,050 |
| Early Years Setting | £350 |
| Foster Carers | £350 |
| Infant and Junior School | £700 |
| Infant School | £350 |
| Learning Partnership West | £350 |
| PEYTU (5 courses) | £1,750 |
| Primary and Nursery School | £350 |
| Primary Schools (5 courses) | £1,750 |
| Residential Care Home | £350 |
| SARI | £350 |
| Secondary School SLT | £350 |
| Supplementary Schools | £350 |
| Teenage Parents Project | £350 |
| UWE Volunteers | £350 |
| Total income: | £10,500 |

BSCB Training Costs/Budget

As a result of efficient management and an increase in sales, we are pleased to report a £31,268 under-spend for the year which is a huge achievement when compared to over-spend in previous years. In addition, a saving of £2,563 on the BSCB annual conference means that the BSCB Training Department has been able to contribute a total of £33,831 to the general BSCB Budget.

BSCB Conference July 2013 – "How can we support children to have a safe journey through Adolescence?" As a key event in the Training calendar, members of the Training Sub Group formed a Conference Planning Group which met regularly throughout the year to shape and plan this year's conference which was held at BAWA in July 2013. The conference focussed on the journey from childhood to teenage, looking at key transition points and exploring how services and practitioners can assist in supporting children and young people in order to ensure better outcomes.

BSCB Shadow Board & Youth Select Committee

We are very pleased to report the successful engagement of the BSCB Shadow Board and Youth Select Committee in the planning and delivery of Conference 2013. In addition, the involvement of children and young people from the Children in Care Council and The Meriton in workshops and presentations helped to inform delegates of the key issues facing children and young people today and the importance of, not only hearing children's voices, but also taking appropriate action to support them.

Initial Conference Feedback

Initial feedback from Conference 2013 is extremely positive, particularly around the involvement of young people. A summary of evaluations will be presented to the BSCB Exec/Main Board at a future date.

In Summary

2012-2013 has been another successful year for the Training Department and all those who gave considerable time and commitment to promote and support workforce training and development via the Training Sub Group and Conference Planning Group. Along with other departments, agencies and organisations, there have been challenges due to reductions in budgets and other austerity measures. However, as can be seen from the figures above, the Training Department and Sub Group have managed to respond effectively to changing market demands, sustain a relevant and accessible programme and deliver training of the highest quality to a wide range of practitioners, managers and leaders.

We look forward to continuing to support the strategic priorities of the Board and the delivery of Children and Young People's services across all organisations and sectors with renewed enthusiasm and creativity.

Sandra Meadows, Chief Executive, PEYTU Chair Training Sub-Group 2011-2013

7. Quality and Standards Sub Group Report

The Quality and Standards sub-group continues to be active in undertaking reviews and audits of key areas as commissioned by the BSCB. Responsibility for chairing the group remains with DI Gary Stephens of the Child Abuse Investigation Team from Bristol Police. The group continue to be comprised of key experienced professionals from CYPS, Police, Health, Case Conference Chair, the voluntary sector, and a Lay member of BSCB, attendance at meetings is very good.

The business plan for the last year has included the following themes;

- 1. Families where substance abuse is a key issue
- 2. Families where domestic violence is a key issue
- 3. Avoidant/resistant families
- 4. Annual threshold audit

In reviewing these cases both good practice and areas for improvement are highlighted, recorded and progressed within the relevant agencies. A record of the meeting is always discussed at the BSCB Executive and shared for all at the full board meeting. Without fail where feedback is given to other professionals it is always regarded as positive in the context of professional reflection. The business plan agreed by the BSCB Executive group for 2013/2014 is as below:

- 1. Children/young people missing from home/care
- 2. Families where parental mental health is an issue
- 3. Children/young people who self-harm
- 4. Standing annual threshold audit

There will also be an extraordinary meeting to consider review of case referred by SCR sub-group.

DI Gary Stephens Avon and Somerset Constabulary Chair Quality Sub-Group

8. Performance Sub Group Report

The performance sub group meets on a regular basis to review the quarterly BSCB report card, analyse and identify any concerns and issues with performance, and highlight those to the Executive and the Board. Areas of progress this year have been:

Single agency audit: We have initiated a rolling programme of reporting on actions arising and lessons learned from audits carried out by individual BSCB member agencies. This allows us to report to the Board on emerging or persistent themes, such as communication or attendance at training, and agencies take ownership of improving on these issues.

Performance issues: the Board has continued to focus on the significant increase in workload and pressures on all agencies from the increasing numbers of children in care, and children with a child protection plan. We have added a new indicator from Quarter 4 on the average length of care proceedings, as the Board was concerned about the potential impact from delays in the system and we want to monitor performance on this.

Training: we have identified some specific staff groups within the wider non-children's Council workforce (Health & Social Care, Housing staff etc.) where the Board requires more regular reporting on their uptake of safeguarding training. This will be reported on from Quarter 1 of 13/14.

Claudia McConnell, Service Director CYPS/NHS Chair Performance Sub-Group

9. Serious Case Review Sub Group Report

The Serious Case Review Sub Group met three times during 2012 – 2013.

The group has continued to monitor the progress of implementation of both Child M and Child K Action Plans. Progress has been variable for a number of reasons but most significantly the difficulties in progressing two action plans simultaneously was further impacted by the decision to commission a Serious Case Review in January 2013. However both Child M and Child K action plans are expected to be fully implemented by July 2013 with on-going monitoring of audit work undertaken by the Performance Sub Group.

Child T died in January 2013 and the SCR sub group considered information about the child's death in January 2013. A recommendation was made to the Board Chair that a Serious Case Review be commissioned. At that time the revised Working Together was expected so consideration was given to whether a systems methodology should be used. However, on the basis that there was no definite date for implementation and no definite idea as to what it may say about how Serious Case Reviews should be conducted, it was agreed that it should be conducted as outlined in Chapter 8 Working Together 2010, but that some systems thinking might be used to aid analysis and recommendations. This Serious Case Review has commenced and is expected to be completed in August 2013.

The SCR sub group has also monitored the progress of the Case Review of Child S which was undertaken during this time using the systems methodology. This is due to be presented to the Safeguarding Board in July 2013.

There has been a further request for a Serious Case Review that has been considered by the sub group. The request resulted in a decision to undertake a Case Review, led by the Quality Sub Group of the Safeguarding Board, which is due to take place in July 2013.

Working Together 2013 was published in March 2013 (becoming effective from 15 April 2013) and outlines expectations with respect to Serious Case Reviews in Chapter 4: Learning and Improvement Framework. The key changes are:

- 1. LSCBs may use any learning model which is consistent with the principles in this guidance, including the systems methodology as recommended by Professor Munro.
- 2. LSCBs should consider conducting reviews on cases which do not meet the SCR criteria including instances of good practice
- 3. There will be a national panel of independent experts to advise LSCBs about the initiation and publication of SCRs including the application of the SCR criteria, and appointment of reviewers. Whilst the final decision rests with the chair of the LSCB their decision may be subject to scrutiny by the national panel.
- 4. All SCRs should result in a report which is published and readily accessible on the LSCB website for a minimum of 12 months. The report should be sent to the national panel of experts at least one week before publication.

In the year ahead the sub group will continue to monitor the progress of the action plan in respect of Child T and of the Case Review of Child S. It will respond to any new requests for a Serious Case Review under Chapter 4 of the revised Working Together Guidance and build upon our experience of the SCIE – Learning Together systems methodology.

Catherine Boyce, Service Manager - Safeguarding and Quality Assurance Chair SCR Sub-Group

10. E-Safety Sub Group report

Introduction

The E-Safety Sub Group to the Bristol Safeguarding Children's Board was established in October 2012 and is due to meet for the fifth time on 5th July. The membership is growing; a trend which is likely to continue as the group's engagement with schools and youth groups develops. The group currently has representations from LA education, independent and state schools, and virtual schools for children in care, foster care workers, youth project workers, the Police, The UK Safer Internet Centre, Youth Offending Team, Health and Children Services. The group has also begun developing its relationship with the Bristol Youth Select Committee and is hoping to welcome representatives from the Committee into the group in the near future. The group meets quarterly and has now developed its three year action plan which has been created specifically to achieve its six objectives shown below.

The group recognises that the world in which Bristol's children and young people are growing up is developing rapidly, and that new technologies are creating exciting opportunities for them to learn, develop, communicate and have fun. However, we know that there are risks to children and young people in their use of technology and in digital environments, and it is imperative that adults support them in understanding and mitigating the inherent risks.

It is the role of the E-Safety Sub Group to ensure that there is a coordinated approach to promoting and developing a safer online environment in our city.

Vision

The group's vision is that the BSCB will work in partnership with families, communities, local authorities and organisations in Bristol, to ensure that all children and young people feel safe and are protected from harm in their use of digital environments and information communication technology.

We want our city to be one where the enabling power of technology is used for the benefit of all children and young people, supporting equality of opportunity and the development of an ambitious young population.

Objectives of BSCB E-Safety Strategy

- 1. To ensure that all children and young people in Bristol are equipped with the knowledge and skills to safeguard themselves online.
- 2. To ensure that parents, carers and professionals in Bristol understand how to support children in staying safe online.
- 3. To ensure that any children and young people who have been the subject of indecent images or who have been sexually exploited or groomed online, are identified, protected and supported.
- 4. To ensure that the children's workforce have appropriate policies, procedures and guidance to support them in keeping children and young people safe in digital environments.
- 5. To promote and support the use of effective systems and routines to monitor children's online activity, that allows protective interventions to be made.
- 6. To promote e-safety to professionals and support them to protect their own occupational and professional on line identities.

Key priorities from the action plan

- 1. Professor Andy Phippen is developing a Bristol E-Safety problem profile to help focus the group's action plan.
- 2. Raising the profile of e-safety in school's curriculum Ofsted inspections recognises E Safety as an inspection theme.
- 3. Identify all relevant youth forums in order to progress engagement of young people in E Safety issues and to incorporate the child's voice into the group's work.
- 4. Increasing parent understands of e-safety risks and support them to take a more active role in creating a safe on line environment for their children.
- 5. Developing skills to tackle cyber bullying and support victims.
- 6. Raising the profile of E Safety with strategic leaders.

7. The group also seeks to establish a budget to progress the action plan, particularly to organise seminars, training and awareness building events.

DI Matt Iddon,

Avon and Somerset Constabulary Chair of E-Safety Sub Group.

11. Education Sub Group report

The Education sub-group has continued to have strong commitment from all areas of education. When one member left a replacement from the same educational setting was achieved with efficiency. Members have attended five meetings between September 2012 and July 2013.

Priorities

The priorities this year have been the two named on the BSCB Business Plan and anti-bullying, the Safeguarding Audit of schools, the E Safety Pilot and the sharing of information.

Strategic Priority 3 point 5 states: Review information exchange when children who have been the subject of concerns transfer school. A local guidance document has been created and is to be presented to the Executive group on 11 September 2013. It will then be sent to all schools in Bristol.

Strategic Priority 6 point 3 states: Ensure services identify those children who are missing from school and meet their needs. A task group within the education group have been set up to look at this. A report was submitted to the Executive group on 12 June. The recommendations from the report will continue to be addressed with the next task group meeting in September 2013. How CME fits in with First response will be explored as well as including the Gypsy/Roma/traveller worker in the task group.

Anti-bullying was brought to the education sub-group as a result of the Youth Shadow Board stating it as a concern for children and young people in schools. So during Anti-bully week in November, a questionnaire was sent to all schools asking them to share practice around what works in addressing bullying. A report was produced and shared with the Youth Shadow board. The report was then sent to all schools and governors.

The annual safeguarding Audit was returned by 93% of schools in Bristol, this equates to 150 schools, ranging from early years to special schools, to Independent schools. The audit covers many areas of safeguarding. The report was sent to all schools and governors. It will be forwarded to the full board in October for information.

Throughout the year the group explored an E Safety pilot. The aim was to create a peer mentoring system whereby pupils from St Brendan's post 16 college would link with pupils from Orchard secondary school and in turn Orchard pupils would link with primary schools. This has been achieved and Orchard pupils have worked with Unique Voice (a drama group) to support them in the delivery to primary schools.

Information has been shared at all the meetings. For example the updated Working Together guidance, and more recently the proposed changes to the Safeguarding Children and Safer Recruitment in Education. The DBS has been discussed and a concise information sheet is to be created for schools.

Lyn Chamberlain, Service Manager - Learning Achievement Chair Education Sub-Group

12. Female Genital Mutilation (FGM) Safeguarding Working Group report

The work around FGM and safeguarding has grown this year and the BSCB FGM working group formally joined with the Adults network. The new group is called the FGM delivery and safeguarding group. There is a protected section within the meeting to talk about specific child safeguarding issues, and work around young people. This merging of groups has proven to be very successful in fully integrating the work of prevention, protection, community development and raising awareness of the issue around FGM.

There have been some high profile people supporting this work and these have included: the Mayor of Bristol, the Police and Crime Commissioner, the Community Cohesion and Safety Scrutiny Commission, local MPs and Jane Ellison an MP from Battersea and leader of the All Party Parliamentary Group (APPG) on FGM. The work in Bristol has been mentioned in dispatches in parliament as a beacon of excellence. It has especially been highlighted for its community engagement and especially the engagement with young people.

The work in Bristol continues to be supported by all multi-agencies partners. Public health have continued to fund the FORWARD initiative which includes health advocates who take the message that FGM is illegal and a child protection issue out to the wider communities affected by FGM. This funding has also



Mayor Ferguson at launch of 2013 Summer Campaign

included the successful development of another young people's group. This group have developed an 'FGM game' which can be used in schools to support discussions around FGM, diversity and how young people can seek help around FGM and wider VAAWG issues. The game is supported by a lesson plan completely devised and written by the young people. They were supported in this work by a youth worker funded through Public health and FORWARD and the PSHE coordinator for schools in Bristol. Further funding for the game was received from Avon and Somerset police. This game has been piloted in several secondary schools and there have been talks with other areas especially London about sharing the work with them.

Another group of young people from Integrate Bristol have also been very active in the past year. This is a charity run with the aim to improve the outcomes for young people through media and the arts. One of the projects they have been involved in for the past 5 years has been campaigning to eradicate FGM. There are over 70 young supported by their parents and families, and the young people come from a wide back ground but most are from FGM affected communities. There work and activities in the last 12 months have been immense and include;

- Running an international conference on FGM for 300 people- summer 2012
- Appearing on news night
- Speaking at the local scrutiny committee on GFM
- Organising an 'international FGM Zero Tolerance day'
- Engaged in several media events
- They supported the script writing of the 2 part story line on FGM for the TV program Casualty
- They are involved in a channel 4 documentary
- And they have produced some short 1- 2 minutes vignettes for schools to use as teaching aids.
 Supported by government funding.

One of the aims of the young people form Integrate Bristol is to ensure FGM awareness is embedded in all professionals training especially teachers and health professionals. They



Statement signed by attendees at launch of 2013 Summer Campaign

challenge the police and the lack of prosecutions and they want PSHE to be compulsory in school and this should include work on raising awareness about FGM.

The BSCB continue to offer two half day training sessions on FGM which raise awareness of the risks around FGM and there is a further whole days training to further develop practitioner's knowledge around FGM and the community work in Bristol. These training events have been supported by the community groups and the whole day training has been supported by the young people from Integrate Bristol.

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The African Mosques and leadership groups in Bristol were invited to a 2 hour training session looking at safeguarding children. This also included issues around FGM. The training was well received and the mosques committed to developing their own CP policy reflecting the work of the BSCB and the wider South west child protection procedures. The training was co-delivered by health and social care and was very well received. The policy is still a work in progress and the development of this work is being supported by public health.

Bristol received some government funding to re-design the FGM leaflets and posters used in the summer campaign. This work was completed by the FGM delivery and safeguarding group. Public health funded a qualitative prevalence study on a small group of health professionals. This study highlighted how staff felt more women were aware of the legal and child protection issues around FGM. FGM is also included in the Bristol Against Violence and Abuse website (www.BAVA.org.uk) this site has useful resources and support for victims of FGM and some resources for professionals including the FGM leaflets as a download.

The work of the FGM delivery and safeguarding group aims to coordinate the work around FGM. The new terms of reference include the completion of an annual report which will be shared with the BSCB, the adult safeguarding board and the VAAWG strategy group.

The work for the coming year will focus on engaging men and people in the community who can influence change. The emphases of all this work remains helping families understand their duty to safeguard and protect their girls from FGM.

Jacalyn Mathers

Designated Nurse for Safeguarding Children

Chair of the FGM Safeguarding Children Group

13. Children Missing from Home and Care Strategy Group report

The group has continued to meet quarterly to ensure that the needs of children who run away and go missing from home and care are addressed in order to reduce the potential harm that they may experience.

Children Missing from Home

Over the last year the 'Safe Choices' service from Barnardo's, commissioned by CYPS to provide support to Young people who go missing from home, has been re-commissioned . The service was tasked by the Children Missing from Home and Care group with revising its focus to provide the opportunity for a return interview to all young people who have been reported missing from home. This approach was piloted for 6 months between April 2012 and September 2012. A number of challenges where The Home Office estimate that 140,000 young people under the age of 18 go missing each year. In Bristol, for the period 1 April 2011 – 31 March 2012, 1558 missing children reports were compiled. It has been calculated that on average it costs £1000 to generate each report, implying that this costs somewhere in the region of £150,000 in Bristol alone.

highlighted involving capacity and caseload, but the service has continued to provide this revised service since September 2012.

Bristol 'Safe Choices' service

Provides assessment and on-going support to both children and young people who go missing from home and their parents or carers. Strong links with Avon and Somerset Police Force mean that referrals are made into the service every time a child or young person is reported missing. Highly skilled workers are tasked to prioritise cases that are most alarming and reach out to families in need of extra support. These families often have unmet needs and seem to fall through the gaps of other service provision across the city. Workers invest time in understanding the issues that are present within the home environment and further afield, exploring the push and pull factors of why a child or young person decided to go missing. For many, this may be the first time they've had the opportunity to safely talk to someone openly about the difficulties they face, and as a result many, over time, are able to find safer ways to manage their problems and cease to go missing.

Alongside the direct work undertaken with children and young people, Safe Choices work in partnership with other support services and Locality CAF Teams to ensure service users receive a holistic package of care in order to safeguard them from harm. Although Safe Choices is not commissioned to work directly with children going missing from care, information relating to their running behaviour is collated, which ensures that every Bristol child that goes missing can be responded to appropriately and in addition has helped to inform service delivery.

Children Missing from Care

We expect to improve the practice and response to children in care who go missing during 2013-2014 ensuring that all children in care who go missing are provided with the opportunity of a Return Interview.

Upcoming developments

Plans to improve the collation of data relating to all missing children are expected to progress with the development of the 'First Response Service' within CYPS.

During the year reports from OFSTED and the 'All Party Parliamentary Group' have highlighted the need to improve the response to all children who go missing, whether they are in care or missing from home, across all services. The group will be considering the way services work in Bristol and evaluating how these can be improved to ensure that agencies are working effectively together in meeting the needs of children who are reported missing.

Revised statutory guidance is expected within the next year and the group will consider how to incorporate the revised guidance within Bristol.

Catherine Boyce, Service Manager - Safeguarding and Quality Assurance Chair Children Missing from Home and Care Strategy Group

14. Child Sexual Exploitation Sub Group

This is a newly established group that has been created with the overarching aim of influencing the strategic direction and practices of services to children and young people who may have been subject of sexual exploitation. To ensure that all relevant services are effective in their delivery, and have sufficient regard of the impact, of sexual exploitation in Bristol and provide services accordingly.

The group have been working together to progress an agreed terms of reference designed to promote the overarching aim above. Significant developments have been to raise awareness with professionals of risk indicators, explore and develop training opportunities, achieve a dedicated section within SWCPP¹ for practitioners and establishment of a MARAC style referral and management system to problem solve on-going issues.

The group will continue to develop the multi-agency response to CSE in Bristol around various work streams.

DI Gary Stephens Avon and Somerset Constabulary Chair Quality Sub-Group

¹ <u>http://www.online-procedures.co.uk/swcpp/procedures/initial-assessment/knowledge-hub/environmental-factors-peers-</u> <u>community/sexual-exploitation-may2013v2/</u>

15. Emotional Abuse Forum report

The Emotional Abuse Forum continues to meet monthly and the forum members have continued to prioritise their attendance and are a highly committed and skilled group.

The EA Forum was developed to provide opportunities for practitioners/managers from BSCB agencies in Bristol to discuss difficult, complex cases within a forum; offering an environment and a framework for reflective thinking, where options for intervention and action can be considered and rehearsed. The EA forum does not replace line/case management decisions and actions.

The definition of emotional abuse that we use contained in "Working Together to Safeguard Children²" (DfE 2013) is:

The persistent emotional maltreatment of a child such as to cause severe and persistent adverse effects on the child's emotional development.

It may involve conveying to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may include not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate.

It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction

It may involve seeing or hearing the ill-treatment of another. It may involve serious bullying (including cyber bullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children.

Some level of emotional abuse is involved in all types of maltreatment of a child, though it may occur alone.

The process on which we are basing our procedures is informed by the process of professional involvement in suspected emotional abuse and emotional neglect by Dr. D. Glaser.

Referrals

The forum received twenty referrals between August 2012 and July 2013. Forty one professionals from a range of organisations were involved in presenting the cases. 2 cases are considered per forum session. The quality of the referrals is generally of a high standard

Source of referrals

| Children and Young People's Services | 9 | Child Health (Community Paediatrics, Health visiting) | 4 |
|--|---|---|---|
| Child and Adolescent Mental health Service | 4 | Education | 2 |
| Shelter | 1 | | |

On-going, consistent Themes

Professionals have said they

- Value the opportunity to reflect on practice.
- Professionals struggling with the ambiguity of information sharing.
- Agencies struggling to assess and intervene when dealing with threatening, difficult parents despite recognising the detrimental effects on the child
- A pattern of long-term involvement of multiple professionals and agencies with a lack of clear planning and monitoring of time limited trials of interventions for emotional abuse and difficulty in inter agency liaison.

² <u>http://www.workingtogetheronline.co.uk/glossary/emo_abuse.html</u>

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- Start again syndrome with frequent opening and closing of cases with crisis driven responses and brief
 repetitive interventions with limited evidence of long term effectiveness or analysis of effectiveness of
 previous interventions.
- The impetus of urgency and complexity can be lost when cases are transferred between teams/professionals.
- Chronologies are often single agency focused which fail to recognise the important information re incidents available from other agencies. A good chronology of concerning incidents and short term actions can still lead to a lack of clearly formulated interpretations of evidence and trends
- High levels of parental disguised compliance or doing 'just enough', together with a culture of professional optimism when parents appear to comply in the short term. Lack of recognition that emotional abuse causes harm to the child despite lack of parental intent.
- Difficulties for agencies agreeing threshold for Child Protection or Child In Need in borderline cases. This can lead to cases being managed as CIN rather than CP resulting in less intensive resources, process of monitoring and lack of a formalised review process.
- The lack of a lead agency being identified leads to a significant reduction of monitoring of the effectiveness of interventions due to the lack of agency coordination.
- Lack of access to high quality professional and expert parental and child assessments Is this a training need
- Professional meetings/ information sharing professionals are often concerned about confidentiality in relationship to meetings and information sharing, about which we can provide clarity and reassurance

Agencies lacking confidence, skills and training in:

- Undertaking parenting capacity assessments in complex and often long term cases, needing the perspective of not only the physical and cognitive development but also the psychological perspective, which requires a multi-agency response.
- Being able to link parental behaviours and harmful parent child interactions to the behavioural, emotional, social and risk taking difficulties that children are exhibiting
- Evidencing emotional abuse by observing and documenting harmful parent child behaviours, including observations and views of involved professionals,
- The wider family and friendship network with an emphasis on the child's voice.
- The value of analysis of information, making sense of what has been witnessed and formulating how parental attitudes and behaviours are impacting in the child including demonstrating significant harm.

Increasingly Emerging Themes

Increasing recognition of mentally ill parents in particular mothers with personality disorder with a greater appreciation of the long term emotional impact on the children. More formal diagnoses of parents with personality disorder highlighting the risks to the emotional wellbeing of the children and the complexities for professionals of working with these families.

There are increasingly high level, complex cases which raise intellectual challenges which require the combined group knowledge, experience and consideration of up to date research evidence. Some cases present as so complex that the multi-agency, explorative discussion has to be very robust to achieve consensus and safe, rigorous recommendations.

Many of the cases have long repetitive histories of considerable professional concern and intervention. The forum bases its reflection of a case on chronologies, back ground history, current issues and predicted future outcomes. Possible outcomes are discussed in depth and challenged through considering various hypotheses alongside the facts of the case, research evidence and realistic possible interventions.

Consultee Feedback

All found the consultation helpful and would return with further cases and would recommend attendance to colleagues.

Attendees found the process a positive experience and opportunity to reflect on the family history and their understanding of the dynamics impacting on the child / young person.

Feedback has focused on how useful it is to have multi-agency representation; a reflective space to consider family dynamics and discuss future plans.

Feedback Comments

"Being able to see all the elements of the emotional abuse gave a sense of the bigger scale"

"I thought the notes were very good"

"It really confirmed my current thinking about the case"

"The Consultation gave me the opportunity to reflect on the work undertaken to date and my current assessment; I found the forum a powerful tool. It firstly validated my assessment and concerns regarding the child, but also enabled me to clarify the future plan for the child and reflect on my work"

"I found the advice and discussion with the multi disciplines of professionals extremely helpful. The CAMHS information was very beneficial."

"I personally found it a very useful forum and it offered an environment to reflect and focus on the child"

Conclusion

The EA forum is a valuable and valued multi-agency resource that allows frank and open discussion and debate as well as sharing of expertise and experience. There is a powerful ethos of inter-agency cooperation and learning within the forum group. We endeavour to facilitate multi-agency liaison, in particular advocating the use of professionals meetings. The group values working collaboratively with practitioners to suggest ways of progressing complex and challenging cases.

There is a drive to improve practice through drawing on evidence and consensus opinion and thereby improving the effectiveness of proposed interventions. The EA forum has been struck by the hard work and commitment of attendees. The emotive and often upsetting nature of the work requires a professional support role. There is a challenge for the forum in managing the conflict of balancing the consultative model with ensuring that good practice recommendations are followed by the consultee within their own service.

Alongside consultees demonstrating care, hard work, thoughtfulness and commitment we are observing a growing capacity to recognise, formulate and address complex emotional abuse and neglect. We believe that we are observing multi agency change in practice in the recognition and management of emotional abuse.

We continue to recognise the need to build confidence in practitioner's professional skills including through reinforcing their case formulations. We recognise the role for training and skills development in this complex area and continue to contribute to health and social care training and governance days.

Carol Golding, EA Forum Co-Chair

16. Substance Misuse: Safeguarding Children Working Group

The group has met bi-monthly in order to take forward the Safeguarding agenda and ensure that all services working with substance misusers understood the need to focus on meeting the needs of the child. Achievements this year include:

- Developing and producing the joint local safeguarding protocol and accompanying guidance on Children and Families living with Substance Misuse
- Overseeing the implementation of the protocol and acting as a steering group for the life of the protocol
- Ensuring recommendations from Serious Case Reviews are actioned
- Ensuring compliance with national legislation and guidelines and incorporate them in local policy, procedure and protocols as appropriate
- Supporting the delivery of multi-disciplinary training programmes through the inter-agency Bristol Safeguarding Children Board Training Group.
- Overseeing the content and delivery of regular best practice workshops for practitioners

We have focused on ensuring the recommendations from Child K Serious case Review where actioned, an action plan was developed and progress monitored throughout the year.

Key actions included:

- Revisiting the action plan and recommendations from the Serious Case Review of Baby Z and ensuring they
 were embedded in all services.
- Exploring the efficacy and feasibility of seven-day supervised consumption of methadone for clients with young children living at home: scoping the issues, following presentation of the report guidance and protocols where amended for all GP's and services in Bristol.
- A task group was set up to review what the role of drug screening was in Child Protection', and a pilot testing project set up in one CYPS team, this project was difficult to progress due to legal concerns, this will be reviewed and taken forward in 2013/14.
- Reviewing current services for pregnant drug users. The specialist substance misuse maternity service operational guidelines updated and disseminated
- Establishment of Safeguarding Lead Role in all commissioned substance misuse services and CYPS teams
- Review of all interagency training and introducing training on working with reluctant parents and disguised compliance.
- Embedding of Escalation policy
- Facilitation of the 'Working with Substance Using Parents Network' sessions at least 3 times a year. Key issues covered this year include working with disguised compliance, fulfilling the role of Safeguarding lead, Safeguarding in the NHS (Level3) Lessons learned from Child K SCR, Making it Happen, and what does working together really mean.
- Contributing to BSCB training sub group and co-facilitating / presenting on all relevant Board Inter-agency Child Protection Courses.

During 2012/13 the group made good progress on its key goals, and provided a strong base for children's services and adult substance misuse agencies to come together and improve joint working to ensure that children whose parents misuse drugs and/or alcohol are safe and can lead fulfilled lives.

Sue Bandcroft,

Senior Commissioning Manager, Safer Bristol

Chair Substance Misuse: Safeguarding Children Working Group

17. Avonsafe - Bristol Children's Group report

Avonsafe (<u>www.tinyurl.com\avonsafe</u>) is the local Multi-Agency injury prevention partnership that seeks to reduce the burden of significant harm to children caused by unintentional injury. Avonsafe was formed in 1994 as a partnership of organisations who work to reduce unintentional injuries in the West of England. Avonsafe is supported by public, private, community and voluntary sector organisations and supported financially by



NHS Bristol, NHS South Gloucestershire, NHS North Somerset and NHS Bath and North East Somerset who jointly fund an Avonsafe Co-ordinator post and employ local injury prevention posts to deliver local interventions. Membership of Avonsafe in Bristol includes representation from Trading Standards, Public Health, Early Years (Children's Centres and Childminding), CYPS - Safeguarding, BSCB, Avon Fire & Rescue, Lifeskills, and NHS.

2012/13 saw the lowest ever number of emergency admissions of 0-18 year olds since records began, continuing the steady decline seen in recent years; however Bristol's reduction was slower than our neighbouring authorities. The overall decline is -12.3% year on year, though neighbouring authorities experienced greater reductions ranging between -16.8% to -22.6%. Further details are available in the data section of this report.

Campaigns in 2012 included a hair straightener campaign and a trampolining campaign. Avonsafe was able to build on the work of other organisations (NHS Greater Glasgow and Clyde and Scottish Burned Children's Club) for its hair straightener safety campaign. Avonsafe's campaign used a thought-provoking stunt – cooking a traditional English breakfast on a pair of straighteners – to grab the attention of the media and the public. Local Avonsafe teams then worked closely together to organise awareness-raising activities including poster design competitions and publicity events. During Child Safety Week 2012, Avonsafe and NHS Bristol organised the sale of heat protective pouches at a subsidised price through the Lifeskills home safety equipment scheme.

The trampolining campaign was launched in June 2012 and was highlighted in local media, particularly through radio interviews. The retailers have been very supportive of the campaign but lower than usual levels of trampoline sales in June 2012 (possibly weather related) mean that uptake of the training sessions has so far been limited. If necessary, the team will employ alternative plans for distributing the vouchers, such as working with schools or delivering leaflets to homes in areas that have lots of trampolines. Avonsafe now plans to make the training resources available nationally, so that other unintentional injury prevention teams can adapt them to their local needs.

Plans for campaigns in 2013 include hot drink scalds and non-collision cycling incidents. NHS Bristol is intending to repeat the trampoline campaign.

Notable developments in the last year include:

- NHS Bristol's (including Avonsafe) work on injury prevention has been highlighted in RoSPAs handbook "Delivering accident prevention at the local level in the new public health system".
- Home safety equipment scheme is now available at a wider number of providers then previously ensuring that families are able to source at cost, safety equipment for their homes.
- Injury prevention as an intrinsic element of the early help services and targeted work with 'Troubled Families'. We are exploring the training provision for practitioners who work in these areas.

Catherine Boyce,

Service Manager Safeguarding and Quality Assurance Chair, Avonsafe (Bristol) 18. Financial Report.

| 2012-2013 Outturn and draft 2013-2014 Budget | Actual | Budget | Variance |
|--|-----------|-----------|--------------------------|
| Expenditure | 2012-2013 | 2012-2013 | 2012-2013 |
| BSCB Team Salaries ¹⁾ | 111,184 | 112,271 | 1,087 |
| BSCB Independent Chair | 13,440 | 0 | (13,440) |
| BSCB Staff vacancy advertising | 1,552 | 0 | (1 <mark>,552</mark>) |
| BSCB Staff training & expenses | 956 | 1,242 | 286 |
| BSCB Training Team – Salaries ²⁾ | 61,236 | 53,792 | (7,444) |
| BSCB Training Team - Expenses | 247 | 424 | 177 |
| Serious Case Reviews | | | |
| Fees ³⁾ | 19,026 | 5,369 | (13,657) |
| Training & Conference | | | |
| Trainer fees | 19,976 | 3,709 | (16,267) |
| Training: Venue Hire & Hospitality | 13,131 | 3,647 | (9 <mark>,</mark> 484) |
| Training: Printing and General Office Expenses | 736 | 601 | (135) |
| BSCB Conference Speakers ⁴⁾ | 2,217 | 0 | (<mark>2,2</mark> 17) |
| BSCB Conference Expenses ⁴⁾ | 3,574 | 0 | (3,574) |
| Contribution to other projects | | | |
| Childsafe contribution | 8,000 | 1,074 | (<mark>6,926</mark>) |
| South West Child Protection Procedures ⁵⁾ | 0 | 0 | |
| South West Grid for Learning (SWGfL) | 5,995 | 0 | (5 <mark>,99</mark> 5) |
| Other expenditure | | | |
| Conference attendance by BSCB Independent Chair | 140 | 0 | (140) |
| Expenses for BSCB lay members | 273 | 0 | (<mark>273</mark>) |
| Hospitality for BSCB Meetings | 883 | 0 | (<mark>883</mark>) |
| BSCB Report, Posters & Certificates | 2,151 | 3,110 | 959 |
| Training team equipment & IT | 414 | 0 | (414) |
| BCC Overheads ⁶⁾ | 22,335 | 22,335 | |
| Total Expenditure | £287,435 | £207,574 | (£ <mark>79,861</mark>) |

- 1) 0.4 FTE Business Unit Manager, 1 FTE Policies & Projects Officer & 2 FTE CPR Admin
- 2) 0.86 FTE Senior Training & Development Officer & 1 FTE Admin Support to Training Officer
- 3) There are currently 2 SCRs taking place in 2013-2014
- 4) Expenditure on conference speakers (2013-2014) will be matched by conference income
- 5) Expenditure of £750 for SWCPP was met from another BCC CYPS budget in 2012 /2013
- 6) BCC Overheads now includes HR, IT & Payroll

| Total partnership income and proportion (%) of contribution to BSCB budget | £ | % |
|--|----------|-----------|
| Agency Partner | | 2012-2013 |
| Bristol City Council CYPS (General Fund) | £115,186 | 55.3% |
| Bristol City Council & Leisure ⁷⁾ | £28,450 | 13.7% |
| ҮОТ | £2,063 | 1% |
| Bristol Clinical Commissioning Group | £7,710 | 3.7% |
| University Hospitals Bristol NHS FT | £16,406 | 7.9% |
| North Bristol NHS Trust | £13,186 | 6.3% |
| Avon & Somerset Police | £18,699 | 9% |
| Connexions/Learning Partnership West | £2,838 | 1.4% |
| CAFCASS | £555 | 0.3% |
| Probation | £3,090 | 1.5% |
| TOTAL | £208,183 | 100% |

7) Now known as Bristol Youth Links

| 2012-2013 Income | Budget | Actual |
|---|-----------|-----------|
| Income | 2012-2013 | 2012-2013 |
| Total income contribution from partners | | |
| Normal Contributions | 216,274 | 216,274 |
| Other income | | |
| Training ⁸⁾ | 6480 | 70,897 |
| Conference | 0 | 8,355 |
| Total | £222,754 | £301,755 |
| Outturn for 12/13 ⁹⁾ | | £14,320 |

8) Based on Forecast prepared in October 2013.

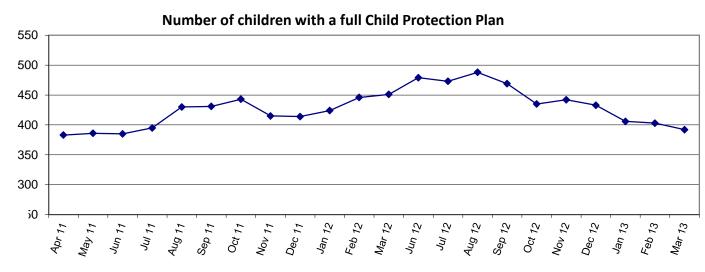
9) The surplus between the available income and the actual expenditure of £14,320 was not carried forward in BCCs accounts. This means BCC effectively reduced its contribution, however, BCC met additional costs for Serious Case Reviews which were incorrectly coded to other CYPS accounts (and see point 5 above).

19. Child Protection Data Reports

Child Protection enquiries and Initial Child Protection conferences held during 2010-2013

| | 2010-2011 | 2011-2012 | 2012-2013 | % change |
|---|-------------|-----------|-------------|----------------------------|
| Number of children who were the subject of s.47 enquiries during the year | 966 | 1080 | 966 | No change over |
| | +17% | +12% | - 10.5% | two years |
| Number of children who were the subject of an initial child protection conference during the year | 430 +11% | | 469 - 9% | 9% increase over two years |
| Number of children who were the subject of Child | 387 | 448 | 392 | 1% increase over two years |
| Protection Plans at 31 March | +22% | +16% | - 12.5% | |
| Children who were the subject of Child Protection | 48.1 | 55.0 | 43.8 | |
| Plans per 10,000 of child protection | +20% | +14% | - 20% | |

Number of Children aged under 18 in Bristol is 87,600 at March 2013.



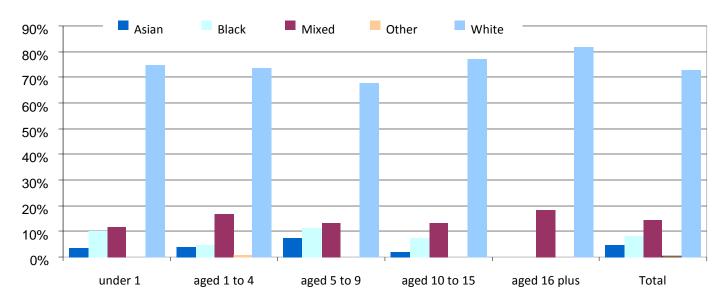
Number of children with a full Child Protection Plan, January 2010 – March 2012 (snapshot data)

There was a 12.5% reduction in the number of children with a CP Plan at 31 March 2013 compared with 31 March 2012. Since 30 April 11 there has been a 1% increase in the number of children with a CP Plan. However it should be noted that a high of 488 children was recorded in August 2012 at a rate per 10,000 of 60.2 *(number of Children aged under 18 years old at August 2012 was 81,400).*

During the year 2012-2013 Children's Social Care moved from an ICS database called PARIS to a new ICS database called Protocol. The change of system has been extremely challenging and has highlighted data quality issues that stem from both recording and practice issues. These issues have been identified and are regularly reported to managers.

BSCB Annual Report 2012 - 2013

Age-band and ethnicity of children with a Child Protection Plan at 31 March 2012 (Unborn children have been removed from the cohort)



The school census is a reliable measure of the child population by ethnicity, though it excludes children under the age of 2.

In the 1-4 age band there is a slightly lower percentage of Black and Minority Ethnic (BME) children with a CP Plan than the school census indicates there is in the child population. This is reversed in the 5-9 age band, with a slightly higher representation of BME children with a CP Plan compared to the child population. Overall though, the percentage of BME children with a CP Plan is very much in line with the % in the general child population.

Categories of Abuse for children who were made subject of a child protection plan

| | Bristol 2010-2011 % | Bristol 2011-2012 % | | Bristol 2012-2013 % |
|----------------------|------------------------|------------------------|-------|------------------------|
| Physical Harm/Abuse | 13.7% | 13.2% | 13.3% | 11.8% |
| Emotional Harm/Abuse | 39.6% | 44.0% | 33.8% | 49.4% |
| Sexual Abuse | 5.7% | 6.3% | 5.7% | 5.3% |
| Neglect | 40.9% | 36.5% | 47.2% | 33.5% |

There has been a further slight increase in 2012-13 in the use of the category 'Emotional Harm / Abuse', a corresponding decrease in 'Neglect' and a slight decrease in 'Sexual Abuse', compared to the categories used in Bristol in 2011-12.

The England figures for the year ending 31 March 2012 show a higher use of the category 'Neglect' and a lower use of the category 'Emotional Harm / Abuse' compared to Bristol's usage this corresponds with previous years.

BSCB Annual Report 2012 - 2013

Duration of Child Protection Plans

| | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 |
|---|-----------|-----------|-----------|-----------|
| Number Child Protection plans ended in the year to 31 March where the Child Protection plan began two or more years earlier | 20 | 19 | 20 | 44 |
| Total Number of Child Protection Plans ended during the year | 297 | 343 | 411 | 486 |
| NI64 Proportion of Child Protection plans after 2+ years | 5.1% | 5.6% | 4.9% | 9.1% |

The England average for NI 64 was 5.6% at 31 March 2012.

Child Protection plans ended during 2012-2013 by duration of plan

| | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 |
|----------------------------------|-----------|-----------|-----------|-----------|
| Under 3 months | 73 | 84 | 93 | 80 |
| Over 3 months but under 6 months | 31 | 38 | 48 | 43 |
| Over 6 months but under 1 year | 111 | 97 | 135 | 163 |
| Over 1 year but under 2 years | 64 | 105 | 112 | 156 |
| Over 2 years but under 3 years | 16 | 19 | 18 | 34 |
| Over 3 years | 2 | 0 | 2 | 10 |
| Total | 297 | 343 | 408 | 486 |

NI65 Children who were made the subject of a Child Protection Plan for a second or subsequent time

| | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 |
|--|------------|------------|------------|------------|
| Number of Child Protection Plans started during the year to 31 March 2011 that were subsequent plans | 38 (10.7%) | 80 (17.6%) | 66 (13.8%) | 62 (14.3%) |
| Total number of Child Protection plans made during the year | 355 | 454 | 477 | 433 |

20. Childhood Injury

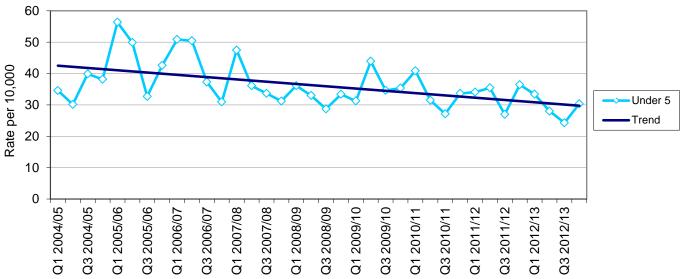
Emergency admissions are a formal admission to a hospital bed that are a result of a child sustaining an injury that was unintentional or deliberate in origin.

NI 70 Emergency hospital Admissions due to unintentional and deliberate injuries to children

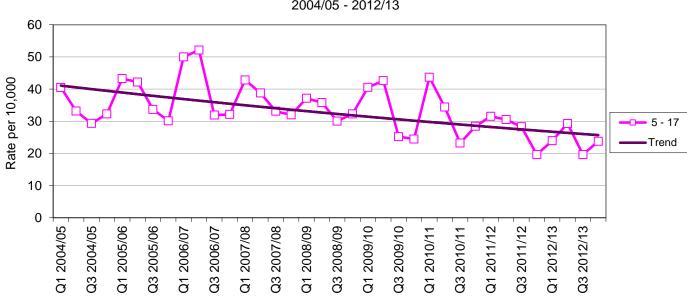
| Bri | stol | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 | 2009/10 | 2010/11 | 2011/12 | 2012/13 | change 2011/12- 2012/13 |
|------|------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------------------|
| Unde | r 18 | 137.4 | 158.7 | 167.2 | 147.3 | 134.0 | 136.9 | 130.9 | 117.7 | 103.3 | -12.3% |
| Und | er 5 | 142.7 | 181.5 | 169.5 | 148.4 | 131.2 | 145.1 | 133.1 | 132.9 | 116.0 | -12.7% |
| 5 to | o 17 | 135.3 | 149.2 | 166.2 | 146.7 | 135.3 | 132.9 | 129.7 | 110.0 | 96.7 | -12.1% |

Under 5s

Rates of emergency admissions caused by injuries to children under 5 years old, Bristol 2004/05 - 2012/13



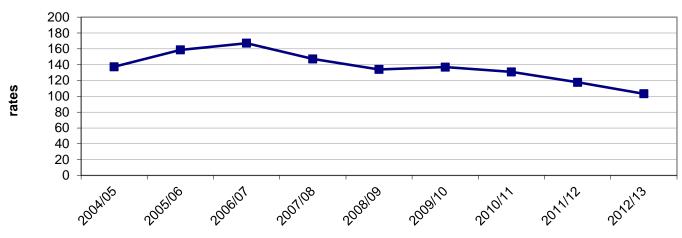
5 – 17 year olds



Rates of emergency admissions caused by injuries to children 5 to 17 years old, Bristol 2004/05 - 2012/13

Rate of emergency admissions due to unintentional and deliberate injuries to under 18's resident in Bristol.

Emergency admissions due to injuries in <u>under 18s</u> - rates per 10,000 population, 2004/05 to 2012/13



The rate of emergency admission due to injury per 10,000 is falling due to a combination of an increasing in the population of 0-18 year olds and a reduction in the numbers of injury related admissions.

It is not necessarily helpful to simply compare one year with another; we really need to observe trends. This is made slightly harder by the change in the ways that numbers are calculated in 2009/10, but we don't think this change has made a very significant difference.

- The overall rate of admissions in under 5s in Bristol has reduced in 2012/13 at a greater percentage (-12.7%) comparing to previous year though the rate of admission is higher, this is due to an increase in the population of under 5 year olds.
- Both number (294) and rate of admissions due to falls (33.5) have reduced in 2012/13. The average injury rates due to falls in neighbouring authorities have also reduced.
- Admissions figures for accidental poisonings (62) remain the same as in the previous year.
- Admissions for strikes, crushes and jams (48) has fallen by 43.5%
- Admissions for burns and scalds have also fallen by around 10%.
- However, admissions for intentional self-poisoning (129) have risen by 63% compared with the previous year (79).

5-17 year olds

The overall rate of admissions in 5-17s has again decreased in 2012/13 comparing to previous year's figure (-12.1%).

- Both number and rate of admissions due to falls have fallen by 4.6% in 2011/12. The average falls injuries rates in Avon have fallen as well, by 4.9%.
- Admission rates for transport accidents and collisions injuries have increased by 11.7% comparing to previous year. Admissions for intentional self-poisoning have decreased by 21%.

Deliberate injury

17.1% of all emergency admissions included in this indicator were as a result of deliberate or intentional injury either self-inflicted or inflicted by another person: includes assault, deliberate self-harm intentional self-poisoning, neglect and maltreatment, hit struck etc. by another person. This is a slight increase from the proportion in 2011/12, which was 14.4%. However, the overall number of admissions for unintentional injury types has reduced markedly on previous years.

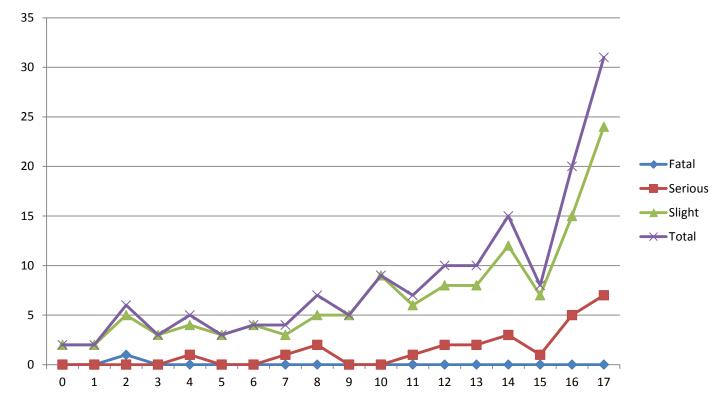
Road traffic Injury

In 2012, the total recorded personal injury road casualties in Bristol were 1337 of which 151 were in the under 18 age group (rates are recorded over a calendar year 1 January 2012 to 31 December 2012.

| Total number of road traffic casualties children 0-17yrs | | 2009 | 2010 | 2011 | 2012 |
|---|------|------|-------|-------|-------|
| Fatal | 0 | 2 | 2 | 1 | 1 |
| Serious | 21 | 15 | 15 | 15 | 25 |
| Slight | 170 | 178 | 139 | 144 | 125 |
| Total | 191 | 195 | 156 | 160 | 151 |
| Total (all ages) | 1347 | 1426 | 1351 | 1281 | 1337 |
| Percentage of all collisions | 14% | 14% | 11.5% | 12.5% | 11.3% |

It is notable that there has been a slight decrease in the total number of injuries in the preceding 12 months. Though also of note is the significant increase in the number of serious injuries, as with previous years these are more apparent in the 16 and 17 year old group. The only fatality in 2012 was a 2 year old.





There is a significant rise in the rate of injury (though injuries are mainly slight) in the 14 then 16-17 age group.

21. Strategic Priorities 2013 - 2016

Members of the Board met recently to draft a new strategic plan for 2013 – 2016 and identify new priorities for the board over the next three years. These Priorities have been considered and developed into a business plan for the next 3 years.

The strategic priorities are:

Strategic Priority 1

Ensuring the "voice of the child" influences all that we do...

Strategic Priority 2

Ensuring effective interagency partnerships in the context of organisational change and shrinking resources

Strategic Priority 3

A clear focus on assuring ourselves of the effectiveness of and quality if our Multi-Agency work with children and young people.

Strategic Priority 4

Influence resources: ensure scrutiny and effectiveness of early help.

Strategic Priority 5

Review the Board structures, membership and support

(To enable the board to effectively deliver on the 4 priorities outlined above)

The BSCB Shadow Children and Young Peoples Board have been instrumental in identifying areas for the Board to prioritise.

BSCB Annual Report 2012 - 2013

Glossary

Acronym

| AWP | Avon and Wiltshire Partnership NHS Trust |
|-------|--|
| BCC | Bristol City Council |
| BSCB | Bristol Safeguarding Children Board |
| BME | Black and Minority Ethnic |
| CDOP | Child Death Overview Panel |
| СР | Child Protection |
| CYPS | Children and Young People's Services |
| DART | Domestic Abuse Referral Team |
| FGM | Female Genital Mutilation |
| LADO | Local Authority Designated Officer (Allegations) |
| LSCB | Local Safeguarding Children Board |
| NBT | North Bristol Trust (NHS) |
| NSPCC | National Society for the Prevention of Cruelty to Children |
| NSO | Named Senior Officer (Allegations) |
| SCR | Serious Case Review |
| UHBT | University Hospitals Bristol NHS Foundation Trust |
| WTSC | Working Together to Safeguard Children |

Useful Web links

Bristol Safeguarding Children Board http://www.bristol.gov.uk/safeguardingchildren

South West Child Protection Procedures
www.swcpp.org.uk

Department for Education http://www.education.gov.uk/

Munro Review of Child Protection http://www.education.gov.uk/munroreview/index.shtml

Working Together to Safeguard Children (HM Government 2013) http://www.workingtogetheronline.co.uk/index.html

Safeguarding Children and Safer Recruitment in Education (DCSF 2007) http://education.gov.uk/publications/standard/publicationDetail/Page1/DFES-04217-2006

Guidance on the Duty to Safeguard and Promote the Welfare of Children – Sec 11 http://education.gov.uk/publications/standard/publicationDetail/Page1/DFES-0036-2007

The Safe Network (Support for voluntary and community organisations re safeguarding) http://www.safenetwork.org.uk/Pages/default.aspx

Disclosure and Barring Service (DBS) https://www.gov.uk/government/organisations/disclosure-and-barring-service

NSPCC http://www.nspcc.org.uk/

Barnardo's http://www.barnardos.org.uk/

Bristol Against Violence and Abuse (BAVA) http://www.bava.org.uk/